



Trusted A/S installation manual

How to activate, install and read data from tracking devices from Trusted A/S

1. Activate device



Place a magnet on the "activate" symbol until the device starts flashing red continuously. This process should take about 5-8 seconds to complete.

2. Mount device on asset or equipment

The device can be mounted with magnets, adhesive foam tape or with two screws. All options are available as kits (sold separately).

a. Use the app

Use our app, Trusted Mobility Suite, for an easy installation of the tracking device. It is available on iOS App Store and Google Play.

Scan the QR code on the device with the app and mount it on the asset.

b. Mounting suggestions for the device

When mounting the device, you should consider the following:

- The optimal condition for the device is to lie flat with the label pointing upwards and to have a clear, unobstructed view of the sky. This secures an optimal radio path for GPS and GSM.
- Mount device so it is not likely to be hit by obstacles
- Mount in a discreet and anonymous place to avoid discovery and vandalism
 - Locations above a height of 2,5 meters are usually more difficult to spot and attack than a location at the bottom.

Please note: In order to control the tracking device later, note down or take a picture of the location and save it for later service/replacement.

3. Login to Trusted Visibility Suite

Access the Trusted Visibility Suite with your username and a temporary password sent to you in an e-mail from "server@trustedglobal.com". Check your spam filter or contact us, if you have not received this mail.

4. Configure

Press "Help" in the top menu at any time for help to set up your device exactly to fit your needs.

Please note: It may take up to 15 minutes for newly activated devices to stop blinking and appear online.

Disposal notes

As with all electronic products, tracking devices should be disposed of at a suitable recycle centre. Do not dispose of with normal household waste. Do not burn. For more info, please contact your supplier.